



Dear Off-Campus Student,

Welcome back to those of you who are returning and welcome to all of our new students living off-campus. As we gear up for another great year, we wanted to share some information that will hopefully make your off-campus living go smoothly. First, I am pleased to announce that we have created a new Assistant Dean of Students position within Student Affairs whose duties include supporting our off-campus students when issues arise. [Catherine Tyner](#), who was previously the Director of Case Management, has been selected to take on this role. Catherine is a native uptown New Orleanian and well versed in the challenges off-campus living can present.

For many of you, this is your first time living off-campus independently. As you may know, the Tulane University Police patrol the perimeter of campus (between S. Claiborne and St. Charles avenues and S. Carrollton and Jefferson avenues). If you need to report a crime or require other police assistance, we recommend calling the Tulane University Police Department (TUPD) first if you are within this perimeter. If you are outside of that perimeter, call NOPD first; but we still recommend notifying TUPD of any incident that you experience. This will ensure that we can get you connected to the proper resources. TUPD is also available to come to your property to do a safety assessment.

Tulane's uptown campus is situated in the middle of a residential area. Many of our neighbors are not affiliated with the university. They include working professionals, elderly, and individuals with families, including small children. In general, most of these people really enjoy living in the vibrant atmosphere that surrounds the university, and they are great resources for living and exploring the city. But they, understandably, get frustrated by issues such as noise, trash, vandalism, parking and generally disrespectful behavior. Many of our neighbors have video surveillance systems so much of this behavior is caught on camera, which makes it hard to refute. The university expects you to be a good neighbor by fully complying with all federal, state, and local laws as well as university [codes](#) and policies. Please take the time to get to know your neighbors and make sure that you are being considerate and respectful of them and their property.

#### Trash & Recycling

- The City of New Orleans currently offers weekly curbside trash and recycling pick-ups to residences with four (4) or fewer units. If your building has more than four (4) units your landlord is required to contract privately for trash pick-up. You are not to use the blue or black trash carts.
- Find your trash and recycling pickup schedules at: [https://gis.nola.gov/apps/trash\\_collection/](https://gis.nola.gov/apps/trash_collection/)
- You must bag trash. Do not bag recycling.
- Do not overfill the carts, the lids should close.
- You can recycle cardboard boxes. They need to be emptied, flattened, and placed next to the recycling cart after 4 p.m. the day before your recycling collection day.
- The city does not recycle glass or pizza boxes via the curbside recycling program. A complete list of items eligible for curbside recycling is available here: <https://nola.gov/sanitation/recycling/sort/>.
- You are responsible for the cleanliness of your premises, this includes the yard, driveway, all adjacent sidewalks, and other public rights-of-way, such as the area between the sidewalk and the street.

#### Noise

- The New Orleans Municipal Code prohibits any noise above conversation level (60dB) that can be heard in a neighbor's home for a sustained period. This law is in effect 24 hours per day. TUPD is equipped with decibel readers and can issue citations for noise disturbances.
- Quiet hours in New Orleans are between 9 p.m. – 10 a.m. Sunday through Thursday and between 10:30 p.m. – 10 a.m. Friday and Saturday.
- TUPD has recently started using noise meters to measure noise complaints reported by our neighbors outside of the quiet hours.

#### Parking

- Do not park within 3 feet of a driveway or in any way block a neighbor's driveway. Your car can be towed for this.
- Do not park against the flow of traffic.
- Do not park within 15 feet of a fire hydrant.
- More parking information is available here: <https://www.nola.gov/dpw/parking/parking-101/>.

#### More Resources

- The *Off-Campus Living Guide* is available online here: [https://governmentrelations.tulane.edu/sites/governmentrelations.tulane.edu/files/Off-campus\\_guide\\_F2022.pdf](https://governmentrelations.tulane.edu/sites/governmentrelations.tulane.edu/files/Off-campus_guide_F2022.pdf).
- A trash and recycling guide students can print and put on their refrigerator is available here: <https://tulane.app.box.com/v/curbsideguide>.

Please let us know if you have any questions, or if ever you need help navigating a situation within the neighborhood or with a neighbor. Have a great year!

Sincerely,

Erica Woodley  
Dean of Students

Lauren Jardell  
Director of Local Government & Community Relations